AEREN LPO
...providing more with much less

CASE STUDY

Managed Document Review (US Client)

BACKGROUND

We received a Multi-District Litigation (MDL) product liability case involving thousands of plaintiffs who have brought suit alleging personal injuries arising from the consumption of a particular medicine. FDA banned over-the-counter (OTC) sale of that medicine without prescription. The United States Food and Drug Administration (FDA) commenced an investigation in 20xx into the alleged contamination of a carcinogen in that medicine and ordered product recall. Our client was a US-based distributor/manufacturer (defendant) for the generic version of that medicine.

PLAINTIFFS' LEGAL THEORY

Plaintiffs' claims are centered on the notion that the drugs were improperly contaminated during the manufacturing process, and that the manufacturers and other downstream defendants should have known of or taken steps to prevent these medications from reaching the public.

PROCESS FOLLOWED BY AEREN LPO:

1 After receiving the litigation protocol and login credentials—based on the list of resources we had shared, including the search link to the document review platform, custodian details, attorney list, and date range—we started working on the project.

2 First of all, we identified the unauthorized and already reviewed population and shared the same with clients via email along with the search link to the batch containing the above documents.

3 Secondly, based on the search term reports specifically provided by the client along with our own search terms developed in accordance with the protocol, we ran the same in search analytics.

4 Search term reports basically contained:

i. Privileged population;
ii. Responsive population;
iii. PHI

This matter was divided into two stages. In the first stage, we reviewed 300k documents for determining responsiveness, privilege and identifying PHI related information. In the second stage, we reviewed documents for performing redactions on non-responsive products having ~15k large spreadsheets and ~3k emails.

We delivered this matter in 35 days with a team of 50 reviewers.